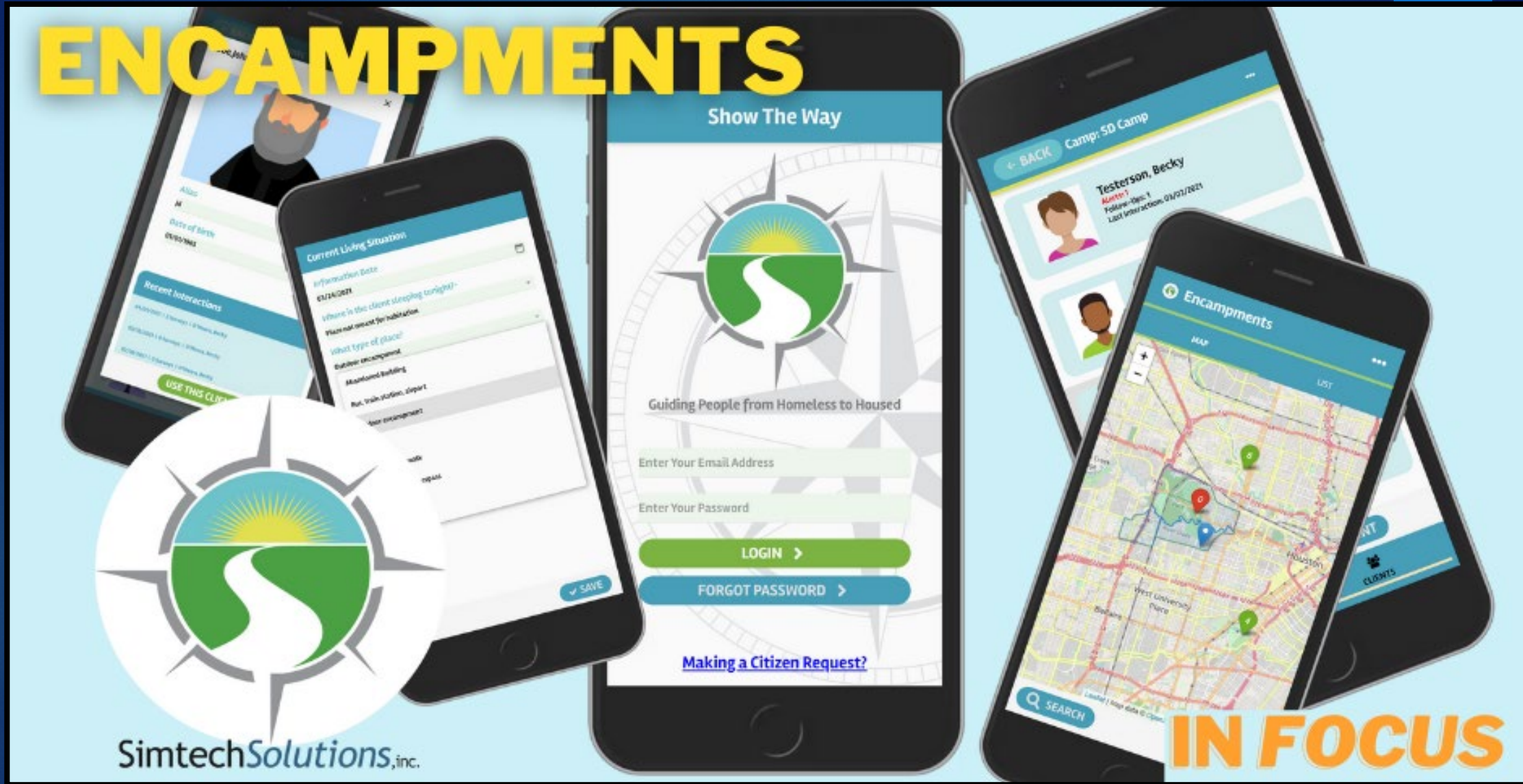


ENCAMPMENTS



IN FOCUS

Show The Way, the Street Outreach Mobile app from Simtech Solutions Inc.

“Caltrans is now allowing its districts to address moderate and lower-priority encampments upon availability of shelter or housing and assistance from local partners to help move people experiencing homelessness into stable living situations,” Caltrans spokesman Matt Rocco wrote in an email.

2

Why Focus on Encampments?

- States are now moving past the CDC Guidance to support leaving encampments alone.
- To help inform the interpretation of the word “Resolution”
- Knowing the people who live in each camp is an important first step to helping them.

[Caltrans to begin clearing more homeless encampments - The San Diego Union-Tribune \(sandiegouniontribune.com\)](https://www.sandiegouniontribune.com)





NO RIGHT TURN

ONE WAY



Court Tosses Case After SDPD Fails to Turn Over Evidence

The case drives home the impacts of the city attorney's decision to hand over responsibility of prosecuting infraction cases to police, who aren't bound by the same standards as attorneys.


 Jesse Marx
 August 12, 2021









A screenshot of body camera footage shows San Diego police officers approaching Matthew Houser in Balboa Park on Jan. 31, 2019, and issuing him an infraction for overnight camping that was later dismissed. / Image courtesy of the city of San Diego

Legal Considerations for Encampments

HARVARD LAW REVIEW

EIGHTH AMENDMENT

Martin v. City of Boise

Ninth Circuit Refuses to Reconsider Invalidation of Ordinances Completely Banning Sleeping and Camping in Public.

[COURT TOSSES CASE AFTER SDPD FAILS TO TURN OVER EVIDENCE \(VOICEOFSANDIEGO.ORG\)](https://www.voiceofsandiego.org/court-tosses-case-after-sdspd-fails-to-turn-over-evidence/)

[MARTIN V. CITY OF BOISE - HARVARD LAW REVIEW](https://www.harvardlawreview.org/2020/01/2020-01-31-14-51-26z-axon-body-2-x81231563/)

[CALTRANS TO BEGIN CLEARING MORE HOMELESS ENCAMPMENTS - THE SAN DIEGO UNION-TRIBUNE \(SANDIEGOUNIONTRIBUNE.COM\)](https://www.sandiegouniontribune.com/caltrans-to-begin-clearing-more-homeless-encampments-the-san-diego-union-tribune/)

California AB 140 – Encampment Resolution Program Funding

50252. (a) The council shall distribute moneys appropriated for purposes of the program in accordance with this chapter.

(b) Except as specified in subdivision (e), the council shall award the moneys appropriated as competitive grants to applicants to be used to support encampment resolution and rehousing efforts for local jurisdictions. Council staff shall develop and disseminate encampment resolution strategies, case studies, and learnings to local jurisdictions.

(c) Applicants may submit an application for a program grant to the council in a form and manner specified by the council. The application shall include, at a minimum, all of the following:

(1) Information on the number and demographics of the individuals living in the encampment that the applicant is requesting funding to help resolve.

(2) A description of why this specific encampment is being prioritized for resolution support.

(3) A description of how the applicant intends to collaborate with state and local partners to mitigate risk and address safety concerns, while ensuring a pathway for individuals living in encampments to move into safe and stable housing.

(4) A description of how the applicant intends to use these funds to connect all individuals living in the encampment to services and housing.

(5) A description of other local resources and funding streams that will be used to ensure the ongoing availability of services and housing support for people who are moved out of encampments into permanent housing.

(d) When determining grant awards, funding shall be prioritized for:

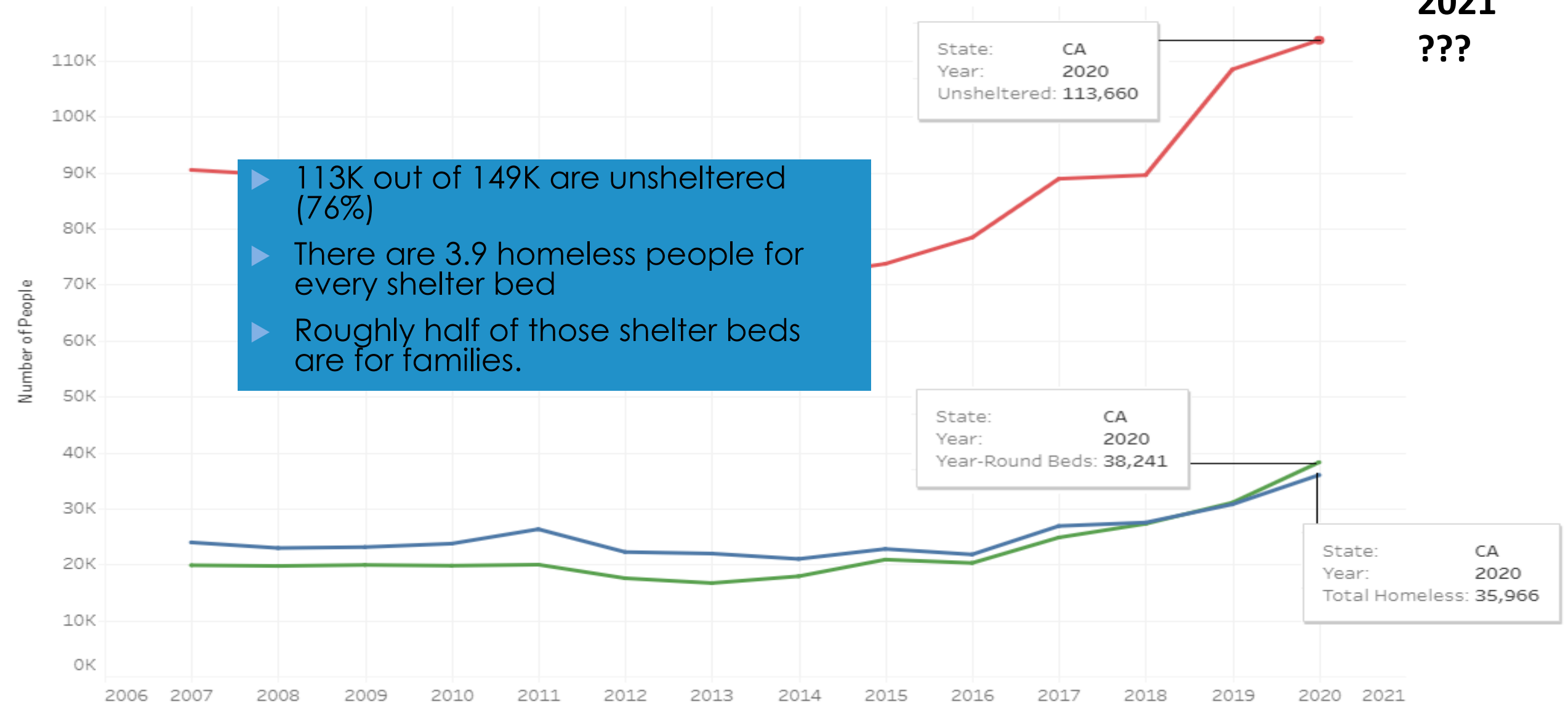
(1) Jurisdictions that can demonstrate a commitment to cross-systems collaboration and innovative efforts to resolve encampment issues, while focusing on protecting the health and well-being of the individuals living in those encampments.

(2) Jurisdictions that have 50 or more individuals living in the encampment that they are seeking to support with these funds.

- ▶ \$50 million in funding available for encampment remediation and support
- ▶ [Bill Text - AB-140 Housing. \(ca.gov\)](#)

■ Total People in Emergency Shelter Beds (35,966)
■ Total Emergency Shelter Beds (38,241)
■ Total Unsheltered Homeless Count (113,660)

Capacity Utilization



▶ 113K out of 149K are unsheltered (76%)
 ▶ There are 3.9 homeless people for every shelter bed
 ▶ Roughly half of those shelter beds are for families.

2021
???

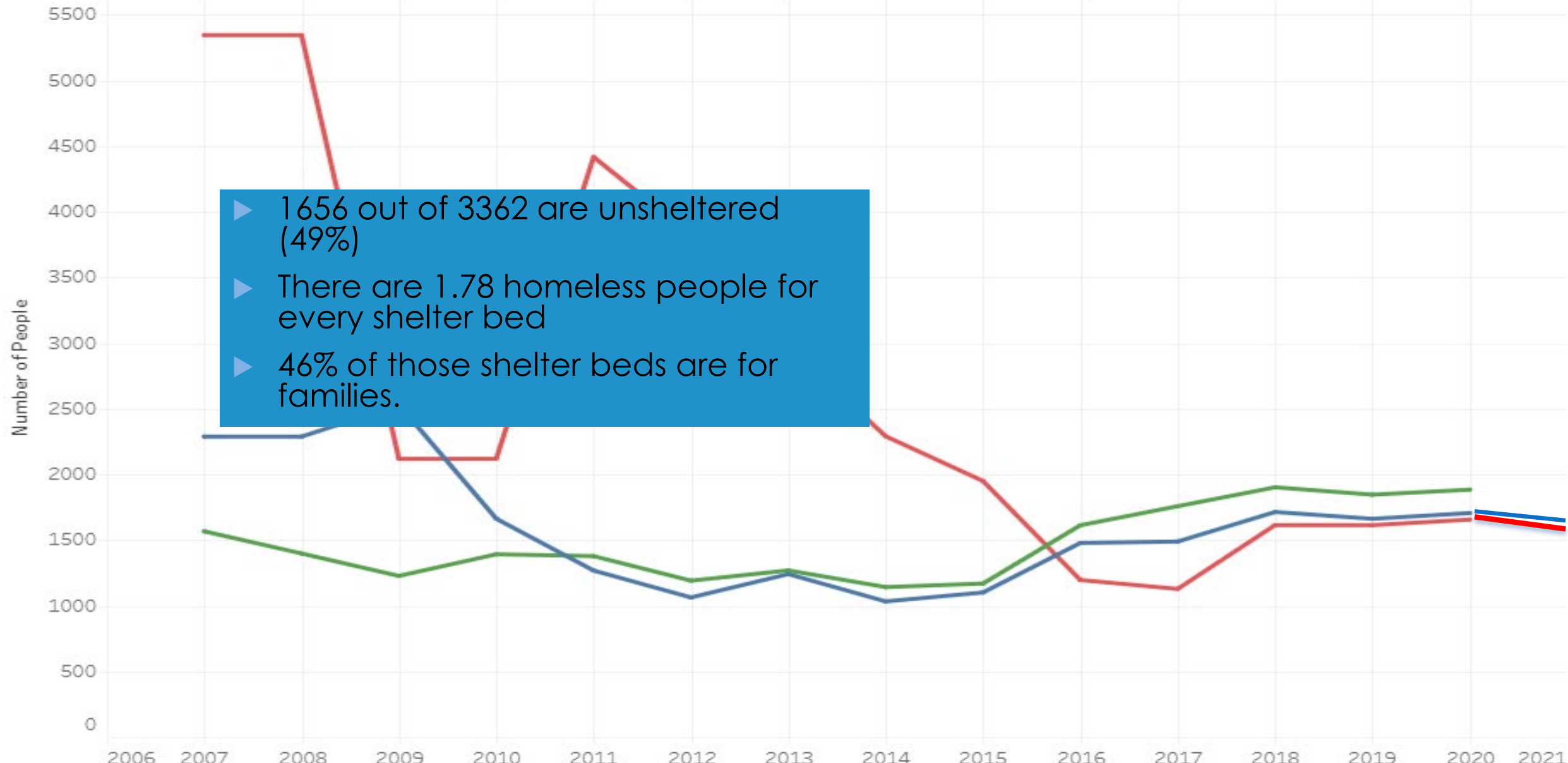
State: CA
 Year: 2020
 Unsheltered: 113,660

State: CA
 Year: 2020
 Year-Round Beds: 38,241

State: CA
 Year: 2020
 Total Homeless: 35,966

- Total Homeless
- Year-Round Beds
- Unsheltered

Capacity Utilization



- ▶ 1656 out of 3362 are unsheltered (49%)
- ▶ There are 1.78 homeless people for every shelter bed
- ▶ 46% of those shelter beds are for families.

Min & Max Totals



Homelessness Type

Unsheltered

State(s)

(All)

CoC(s)

(All)

Grouping

State

Year

2020

Homeless Totals



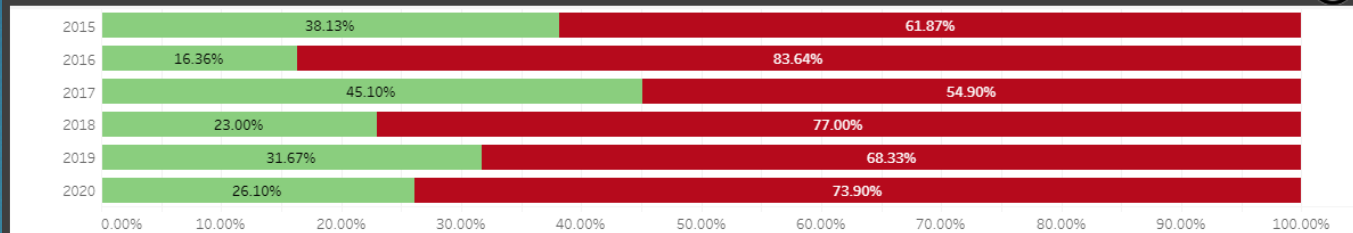
HUD “System” Measures Ignore the Unsheltered

- ▶ HUD System Performance Measures (SPMs) only have 1 measure that includes outreach.
- ▶ LSA does not include outreach.

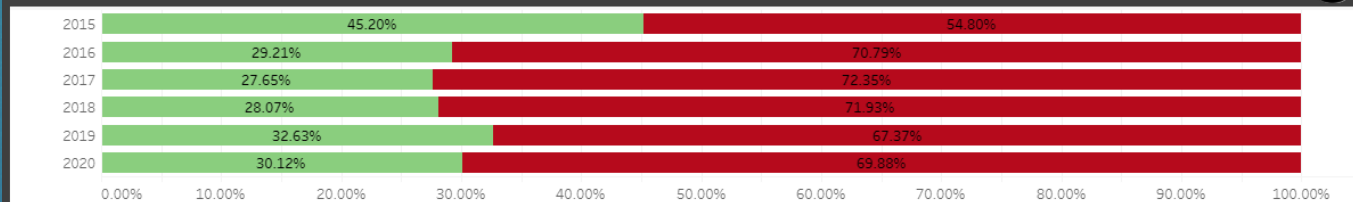
SPM7 - Successful Outcomes

Your CoC Selection: Houston, Pasadena, Conroe/Harris, Fort Bend, Montgomery Counties CoC

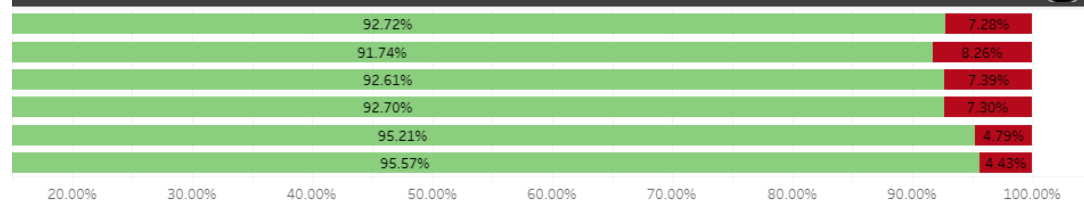
Percentage of Successful Exits from Street Outreach



Percentage of Successful Exits to Permanent Housing Destinations



Exit to or Retention of Permanent Housing



Logic

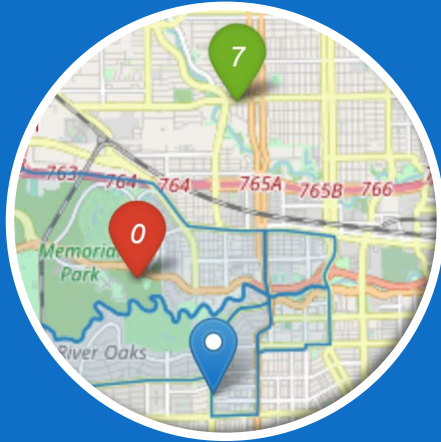
Systemwide LSA

When the LSA is being generated for all relevant projects systemwide, export records for projects where:

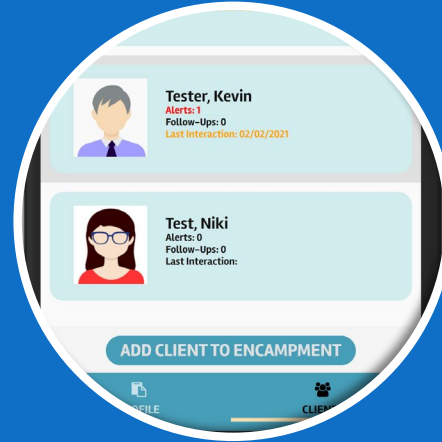
- *OperatingEndDate* is NULL; or
 - *OperatingEndDate* >= 10/1/2012 and > *OperatingStartDate*
- *ContinuumProject* = Yes (1)
- *ProjectCoC.CoCCode* = ReportCoC
- *ProjectType* is ES (1), SH (8), TH (2), RRH (13), PSH (3), or OPH (9 or 10)

Show The Way provides tools for:

10



Tracking active encampment status & the # of clients



Maintaining lists of clients who are staying at each camp

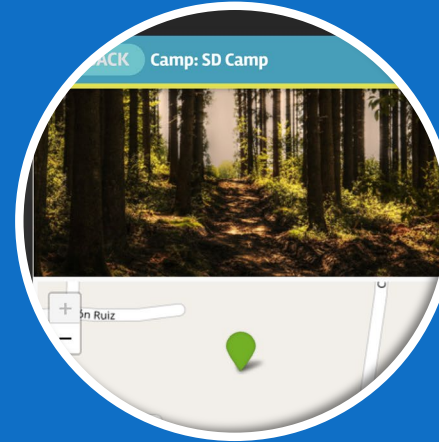
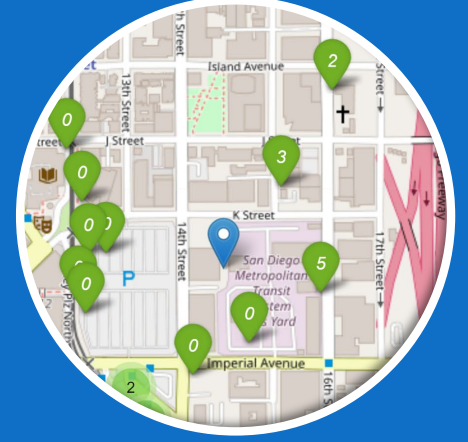


Photo uploads of the camp site & custom camp surveys



Geographic tagging of each encampment



Houston, we have a solution: How the city curbed homelessness

Special Guest:
Ana Rausch

COALITION FOR THE HOMELESS OF HOUSTON/HARRIS COUNTY



Juan A. Lozano/AP/File



Defining Encampments

12

Large Encampments

- ▶ Concentration of 10 or more people in a definable location,
- ▶ Use of structures for sustained habitation (cardboard boxes, tents, non-permanent structures),
- ▶ Evidence of sustained presence – trash piles, cooking fires, shopping carts.

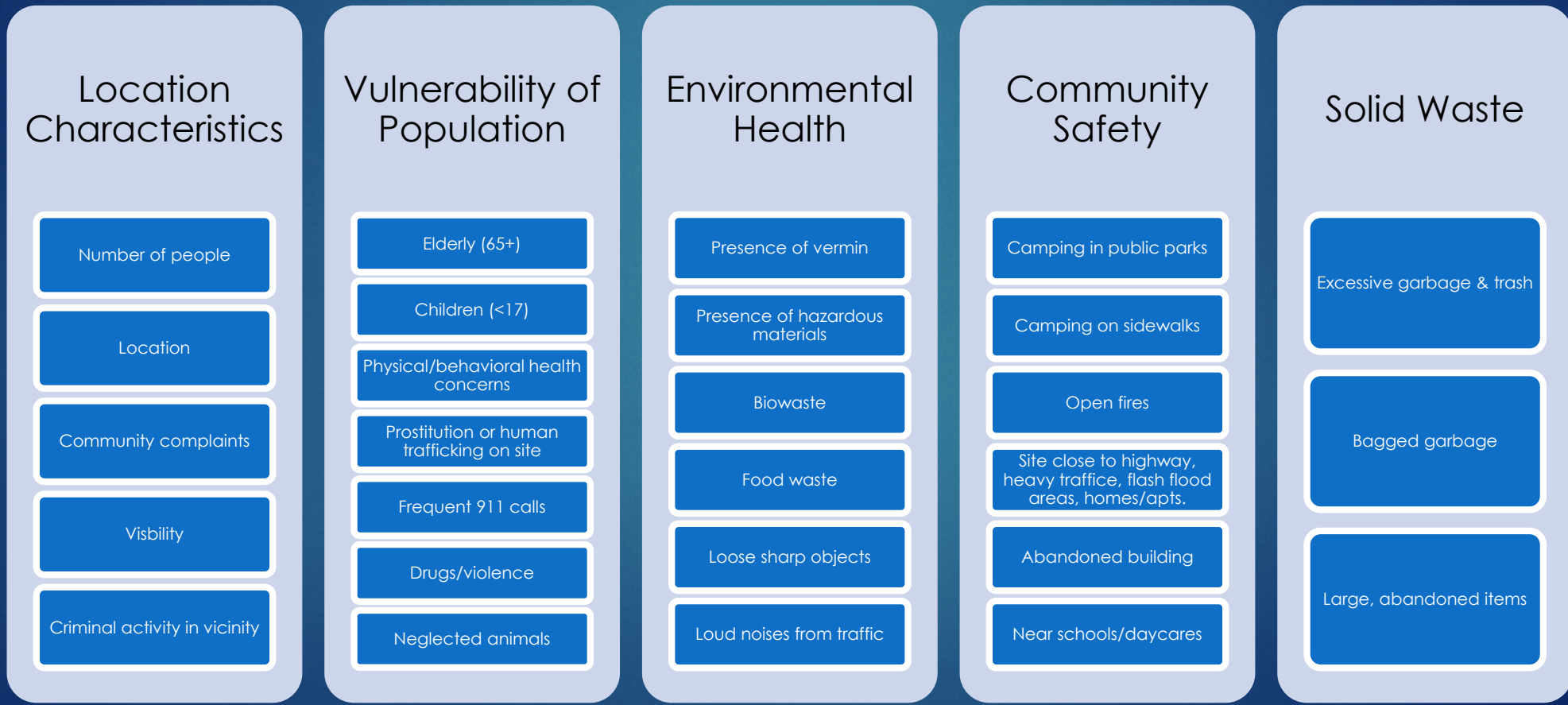
Small Encampments

- ▶ Concentration of 3 – 9 people in a definable location,
- ▶ Use of structures for sustained habitation (cardboard boxes, tents, non-permanent structures),
- ▶ Evidence of sustained presence, although degree/visibility may be less than large encampments

Hot Spots

- ▶ 1 – 3 people in a definable location,
- ▶ Evidence of bedding down but not sustained presence in the same location for sustained periods of time greater than one week.

Selecting Encampments for Remediation



Site Identification/Reconnaissance

14

4 – 6 weeks prior to closure

Visual inventory of site

- Geographic boundaries
- Number of structures
- Number of people
- Safety and/or traffic concerns

Identify community groups, elected officials

Review reports of police or ERT activities

Site Assessment

4 weeks prior to closure

Document location characteristics

Vulnerability of population

Solid waste needs

Confirm schedule for closing

Brief community staff & elected officials

Brief outreach teams & determine roles

Comprehensive Engagement

16

3 weeks prior to closure

Outreach teams start working with clients

- Create by-name list
- Refine challenges/issues
- Identify housing intervention for each client
- Collect needed documents

First briefing with partners

- Review roles & commitments

Encampment Response – 2 wks prior

17

Outreach continues intensive engagement

- Ensure CE assessments completed
- Confirm services & housing needs
- Identify missing documents & plans for securing them
- Medical appts set for disability verification

Ongoing planning with partners

Landlord Engagement Team presents unit availability & location

Confirm solid waste & transportation

Encampment Response – 1 wk prior

18

Outreach continues intensive engagement

- Confirm by-name list
- Confirm structures to be removed
- Confirm storage needs for clients

Second briefing with partners

- Confirm partner roles
- Confirm # of staff involved

Landlord Engagement Team

- Units available
- Location
- Pre-approvals initiated
- Process Landlord Engagement Fees

Confirm with clients that encampment will be decommissioned

Housing Surge Week

19

Encampment Response PMs

- Coordinate all work & communication

Outreach Teams

- Provide engagement, navigation support
- Support move-ins
- Identify belongings for trash or storage
- Identify temporary shelter for clients not able to move in

Landlord Engagement Team

- Point of contact with LLs
- Secure additional units if necessary
- Manage changes, application issues, denials in real-time

Transportation

- Transport clients to move-ins

Case Managers

- HMIS enrollments, upload documents, unit applications

Law Enforcement & Solid Waste

- Support engagement
- HOT IDs as necessary
- Remove belongings & trash

HOUSTON-AREA LANDLORDS & PROPERTY MANAGERS!

You can be a part of
the nationally-
recognized effort to
solve homelessness
within our community!



Coalition for the Homeless of Houston/H...

630 followers

5d •

Landlords & Property Managers - we need you! We are looking for one-bedroom units to lease to individuals as part of the Community COVID Housing Program (CCHP). Please SHARE with those in your network who may be connected to landlords and property managers. More info on our website: <https://lnkd.in/ejaxgm9g>

4

Like Comment Share Send



Add a comment...



Aftercare

21

Daily site-visits with housed clients

Outreach continues engagement

- Site monitored to maintain clearance
- Clients in temporary shelter moved in

Official "closure" notice posted

Site monitored by police or sheriff

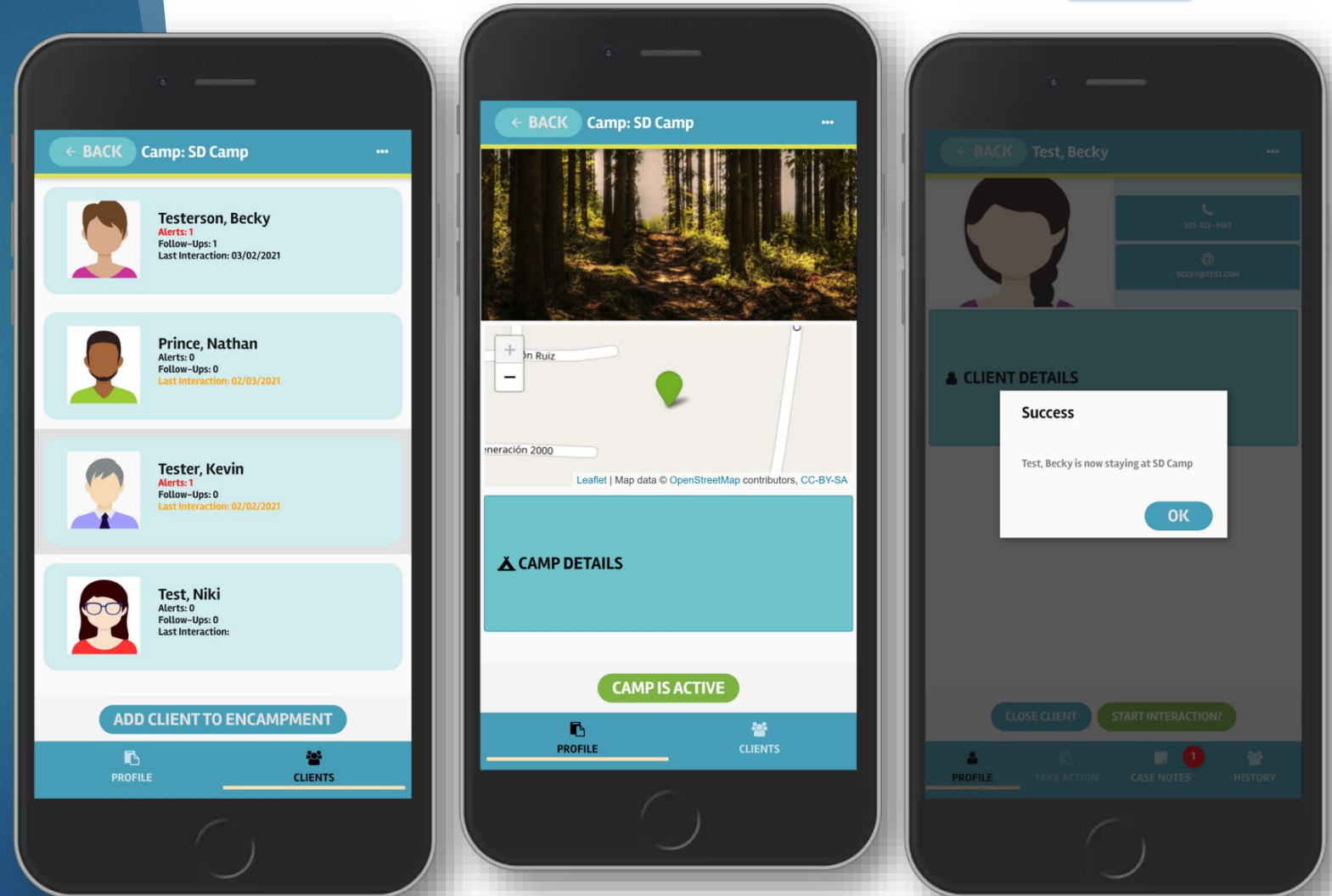


Show The Way Overview

Encampments

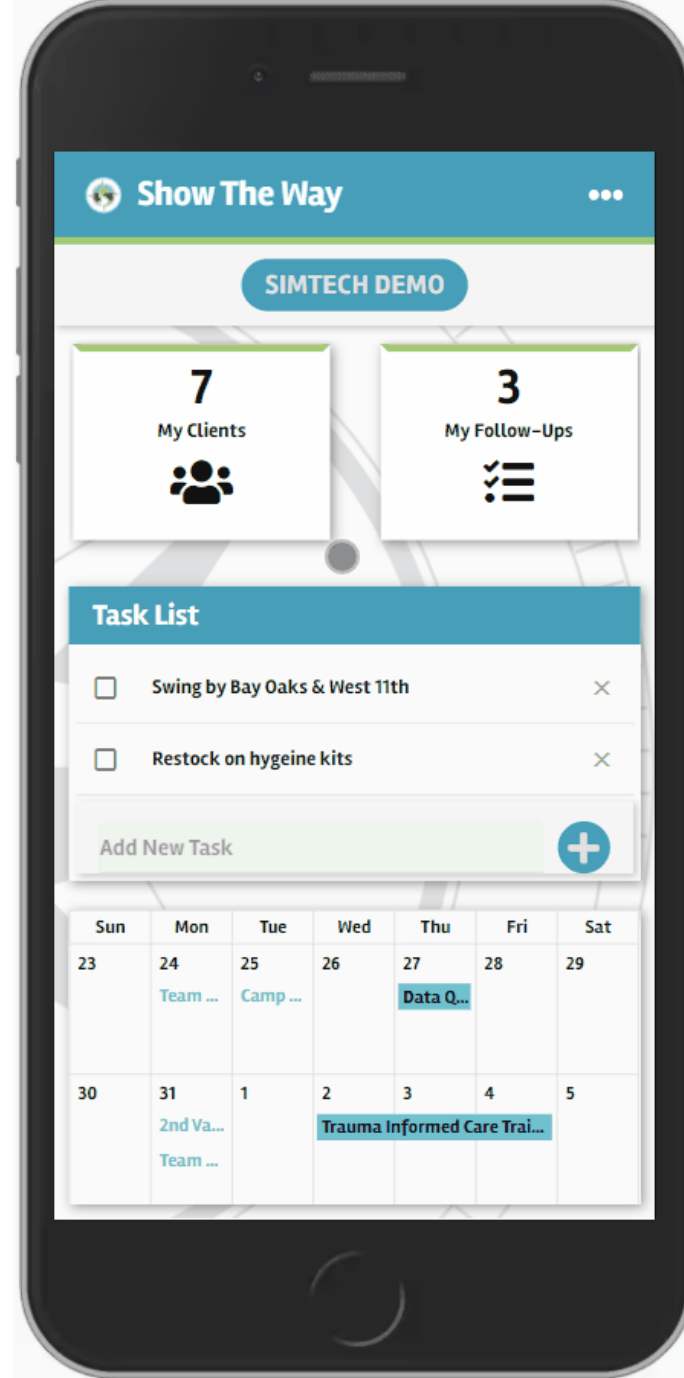
23

- ▶ Create Encampments
- ▶ Add Images & Details
- ▶ Connect clients with specific Encampments
- ▶ Toggle active status



Encampments

- ▶ Access Clients from the Client List
- ▶ Add a Client directly to the Encampment



Encampments

- ▶ Add a Client directly to the Encampment from the Current Living Situation screen

The screenshot shows the 'Current Living Situation' form. The 'Information Date' is 03/24/2021. The 'Where is the client sleeping tonight?' dropdown is set to 'Place not meant for habitation'. The 'What type of place?' dropdown is open, showing options: Abandoned Building, Bus, train station, airport, Outdoor encampment (highlighted), Park, Street or Sidewalk, Under bridge/overpass, Vehicle / Boat, and Other. A 'SAVE' button is at the bottom right.

The screenshot shows the 'Current Living Situation' form. The 'Information Date' is 03/24/2021. The 'Where is the client sleeping tonight?' dropdown is set to 'Place not meant for habitation'. The 'What type of place?' dropdown is open, showing options: Camp Test, Camp Jones Point, Test Camp 1, Camp Simmonds, SD Camp, and Camp SD Two. A 'SAVE' button is at the bottom right.

The screenshot shows the client profile page for 'Test, Becky'. A success message is displayed: 'Success: Test, Becky is now staying at SD Camp'. The message has an 'OK' button. At the bottom, there are buttons for 'CLOSE CLIENT' and 'START INTERACTION?'. The bottom navigation bar includes 'PROFILE', 'TAKE ACTION', 'CASE NOTES' (with a red notification badge), and 'HISTORY'.

Encampments

- ▶ Custom data collection
 - ▶ Client
 - ▶ Encampment

← BACK

Document Readiness Check:

Please indicate if the client has the following documents:

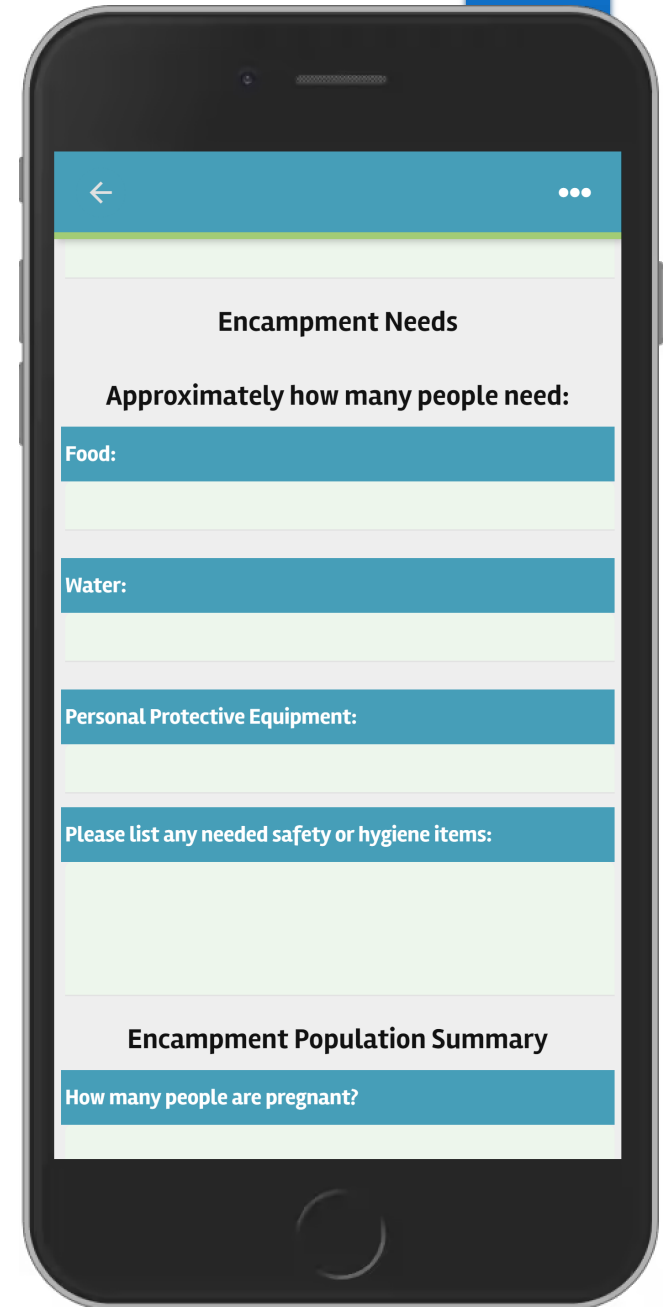
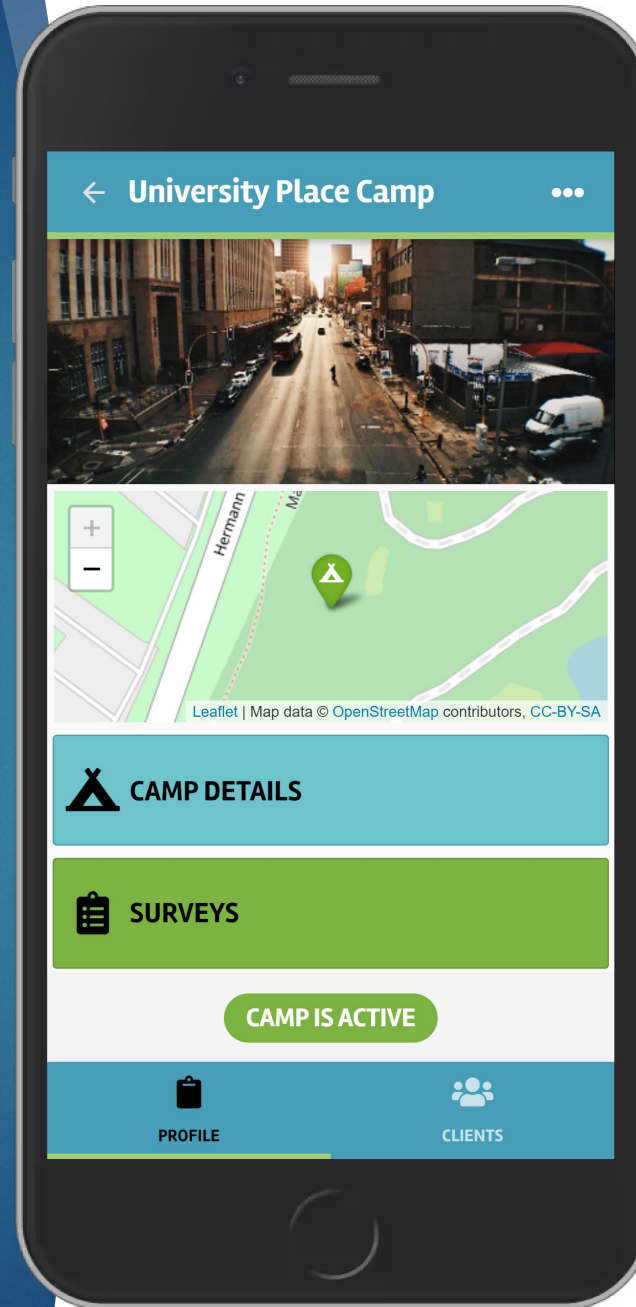
Identification Card (Can be a state ID, driver's license, jail id card, VA ID cards, passport, etc.)	<input type="checkbox"/>
Social Security Card	<input type="checkbox"/>
Homeless Verification Letter	<input type="checkbox"/>
Verification of Disability	<input type="checkbox"/>
Social Security Award Letters	<input type="checkbox"/>

Please note any additional Supporting Documents and their statuses below (i.e., pay statements, birth certificate, DD2-14, etc.):

SUBMIT

Encampments

- ▶ Custom data collection
 - ▶ Client
 - ▶ Encampment



Considerations for encampments

- If individual housing options are not available, allow people who are living unsheltered or in encampments to remain where they are.
 - Clearing encampments can cause people to disperse throughout the community and break connections with service providers. This increases the potential for infectious disease spread.
- Encourage those staying in encampments to set up their tents/sleeping quarters with at least 12 feet x 12 feet of space per individual.
 - If an encampment is not able to provide sufficient space for each person, allow people to remain where they are but help decompress the encampment by linking those at [increased risk for severe illness](#) to individual rooms or safe shelter.
- Work together with community coalition members to improve sanitation in encampments.
- Ensure nearby restroom facilities have functional water taps, are stocked with hand hygiene materials (soap, drying materials) and bath tissue, and remain open to people experiencing homelessness 24 hours per day.
- If toilets or handwashing facilities are not available nearby, assist with providing access to portable latrines with handwashing facilities for encampments of more than 10 people. These facilities should be equipped with hand sanitizer (containing at least 60% alcohol).

CDC Guidance on Encampments

[HTTPS://WWW.CDC.GOV/CORONAVIRUS/2019-NCOV/COMMUNITY/HOMELESS-SHELTERS/UNSHELTERED-HOMELESSNESS.HTML](https://www.cdc.gov/coronavirus/2019-nCoV/community/homeless-shelters/unsheltered-homelessness.html)

Encampment Surveys

The image shows three smartphones displaying different screens of an encampment survey application. The screens are as follows:

- Left Smartphone:** Displays a survey question: "Approximately how many people live in this encampment?" followed by a text input field. Below it is another question: "How many sleep structures are in the encampment?" followed by a text input field. A bold instruction reads: "Provide the estimate of the number of individuals living in the encampment by age group:". Below this are four age group categories: "Under 5", "5-12", "13-17", and "18-24", each with a corresponding text input field.
- Middle Smartphone:** Displays a series of questions, each with a dropdown menu for the answer:
 - "Have residents been informed of COVID-19?"
 - "Is there information about COVID posted at the encampment?"
 - "Is anyone at the encampment experiencing symptoms of Coronavirus?"
 - "Are sleeping structures safely separated from one another?"
 - "Is there a current process to separate people that are sick from the rest of the camp?"
 - "Is there a current process to clean communal space?"
- Right Smartphone:** Displays a question: "Does this encampment receive regular outreach from medical providers and harm reduction supplies?" with a dropdown menu. Below it is another question: "Is there a place to safely dispose of sharps or other bio-medical paraphernalia?" with a dropdown menu. The final question is: "What resources are needed to help residents shelter in place? (Check all that apply)", followed by a list of resources with checkboxes:
 - Food
 - Phone Charging
 - Laundry
 - Water
 - Trash Disposal
 - Face Masks
 - Shower

Requests for Assistance

- ▶ Can be submitted by multiple user roles:
 - ▶ Citizen Requests
 - ▶ First Responders
 - ▶ Outreach Teams
- ▶ For multiple purposes:
 - ▶ Observations
 - ▶ Client-specific needs
 - ▶ Encampment needs

The screenshot shows a mobile application interface for opening a new ticket. At the top, there is a teal header bar with a back arrow, the text "Open a New Ticket", and a blue notification badge with the number "30". Below the header, the screen is divided into sections. The "Details" section includes a "Priority" dropdown menu set to "Urgent" and a "Note" field containing "Crisis Team needed". The "Assignment" section features a prominent blue button labeled "COVERAGE MAP" with a map icon. The "Project" section shows a dropdown menu set to "Demo Street Outreach Project".

← Open a New Ticket 30

Details

Priority

Urgent

Note

Crisis Team needed

Assignment

COVERAGE MAP

Project

Demo Street Outreach Project

Requests for Assistance

Manage Responses both in-app and the Regional Command Center

Show The Way

STW MASTER

2 My Clients

6 My Tickets NEW

Task List

- Testing task list
- Prescription for JD

Add New Task

Sun	Mon	Tue	Wed	Thu	Fri	Sat
25	26	27	28	29	30	31
North County						
1	2	3	4	5	6	7
Western Region						

Tickets

MAP LIST

SEARCH VIEW

Tickets

MAP LIST

- Ticket 1416255540 | In-Process | Urgent | Becky O'Meara
- Ticket 1680467885 | In-Process | High | Becky O'Meara
- Ticket 2029762619 | Complete | High | Becky O'Meara
- Ticket 1431048870 | In-Process | High | Becky O'Meara
- Ticket 1664743060 | Assigned | Urgent | Becky O'Meara
- Ticket 1930139012 | Assigned | Medium | Becky O'Meara

SEARCH

Ticket 1664743060

VIEW BILL SMITH

VIEW ASSISTANCE REQUEST

Status: Assigned

Priority: Urgent

Note: This ticket is a bit outside of your coverage area, c

UPDATE TICKET

Ticket 1664743060

Details

Status: Assigned

Priority: Urgent

Note:

Assignment

Project: Mobile Crisis Respc

Team: MC - North County

User: O'Meara, Becky

Send Alert?

Update Ticket

Client: Assistance Request Details Response

Assistance Request Details

Current Housing Status: Unsheltered

Physical Description of the person(s) observed (distinctive clothing, approximate height, other identifying features): Purple shirt, has a small dog.

Description of Location (nearest intersection, landmarks, etc.): In an alley behind the convenient store and thrift store

Select the top needs:

- Food
- Water
- Medical Visit

Coverage Map

Settings

Org: Demo Organization

Pro: Demo Street Outreach Project

Type: Street Outreach

3102 Sports Arena Blvd San Diego, CA 92110

Description:

Website:

Hours: 210 310 9557

Services/Resources: Spanish Speaking

Projects

Project Name	Email	Phone	Services/Resources	Description
Community Harm Reduction...		(555) 123-	Outreach.Substance Use Counselin...	Community Harm Reduction Teams ...
Demo Street Outreach Proje...	kevin@simtechsol.	21031095-	Spanish Speaking	
Homeless Outreach Worker L...		(619) 446-	Peer Support.Mental Health Clinica...	Outreach services are critical to iden...
Mobile Crisis Response Team		(888) 724-	Peer Support.Mental Health Clinica...	Crisis response for mental health ne...
Office of Human Services (O...		(858) 694-	Outreach	Our goal is to help families find safe...

Show The Way: The Homeless Depot



<https://theblindeyeproject.org/gallery/>



SimtechSolutions,inc.

Other Features of Show The Way

- [Case Management Tools](#) with the ability to integrate with a region's HMIS.
- [Regional Command Center](#) that enables a community lead to coordinate the work of multiple outreach teams with the aid of mapping tools, team management, etc..
- [Community Resource Directory](#) to help outreach staff, and people experiencing homelessness, find and access assistance.
- Concerned Citizen Tools for community members to submit a ticket indicating a person experiencing homelessness is in need of assistance;
- ["Request for Assistance" function for public officials](#) such as sheriffs and park rangers which enables them to more easily get assistance from trained outreach staff and subsequently avoid the reliance on costly and traumatic interventions such as jails and ERs;
- [Family Reunification Service](#) that is being provided through a partnership with San Fran based [Miracle Messages](#).
- [Encampment tracking and resolution tools](#) to capture key details about encampments as well as produce a "By Name List" of people living within them.
- [COVID Vaccine Tracking](#) to help us increase vaccination rates of people who are unhoused. This includes using the data to help identify reasons why people have not been vaccinated so that we can target awareness and education activities towards these gaps.

Q&A



Upcoming Webinars

35

Stay Tuned!

- ▶ 3rd Tuesday of every month
- ▶ 1 PM Eastern / 10 AM Pacific
- ▶ Planned Topics:
 - ▶ Utilizing “Request for Assistance” tools to divert people from jail and ERs
 - ▶ Family Reunification Tools and Processes
 - ▶ HMIS-Compliant Case Management Tools
 - ▶ How the Ongoing Work of Street Outreach can Improve Your PIT Count
 - ▶ Racial Equity
- ▶ <https://www.eventbrite.com/o/simtech-solutions-inc-11398367938>